

PRESS RELEASE

Teleperformance completes the acquisition of Health Advocate

By acquiring US-based Health Advocate, a leader in consumer health management business services and digital solutions integration, Teleperformance is significantly expanding its strong added-value Specialized Services business portfolio.

PARIS, June 22, 2021 – Teleperformance (Paris: TEP), a leading global group in digitally integrated business services, today announced that it has completed the acquisition of Health Advocate, a leader in consumer health management business services and digital solutions integration.

The transaction, announced on October 27th, 2020*, was approved by regulatory authorities.

Health Advocate financial accounts will be consolidated by Teleperformance as of June 30, 2021.

**Teleperformance press release dated from October 27, 2020 available on www.teleperformance.com*

ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), a leading global group in digitally integrated business services, serves as a strategic partner to the world’s largest companies in many industries. It offers a One Office support services model combining three wide, high-value solution families: customer experience management, back-office services and business process knowledge services. These end-to-end digital solutions guarantee successful customer interaction and optimized business processes, anchored in a unique, comprehensive high tech, high touch approach. The Group's 380,000+ employees, based in 83 countries, support billions of connections every year in over 265 languages and over 170 markets, in a shared commitment to excellence as part of the “Simpler, Faster, Safer” process. This mission is supported by the use of reliable, flexible, intelligent technological solutions and compliance with the industry’s highest security and quality standards, based on Corporate Social Responsibility excellence. In 2020, Teleperformance reported consolidated revenue of €5,732 million (US\$6.5 billion, based on €1 = \$1.14) and net profit of €324 million.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, CAC Support Services, STOXX 600, S&P Europe 350 and MSCI Global Standard. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG index, the Euronext Vigeo Eurozone 120 index, the FTSE4Good index and the Solactive Europe Corporate Social Responsibility index (formerly Ethibel Sustainability Excellence Europe index).

For more information: www.teleperformance.com Follow us on Twitter: @teleperformance

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